



City Manager's Annual Report

FISCAL YEAR 2021

Presented by Maria V. Kachadoorian



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City Boards, Commissions and Committees

Chula Vista City Council



Mary Casillas Salas
Mayor



John McCann
District 1 Councilmember



Jill Galvez
District 2 Councilmember



Stephen Padilla
District 3 Councilmember



Andrea Cardenas
District 4 Councilmember

Executive Leadership Team

Maria Kachadoorian

City Manager

Kelley Bacon

Deputy City Manager

Kelly Broughton

Deputy City Manager

Eric Crockett

Deputy City Manager

Kerry Bigelow

City Clerk, *appointed*

Glen Googins

City Attorney, *elected*

Vacant

Director of Animal Services

Tracy Lamb

Director of Community Services

Tiffany Allen

Director of Development Services

William Valle

Director of Engineering and Capital Projects

Tracy McCraner

Interim Director of Finance

Harry Muns

Fire Chief

Courtney Chase

Director of Human Resources/Risk Management

Edward Chew

Director of Information Technology Services

Roxana Kennedy

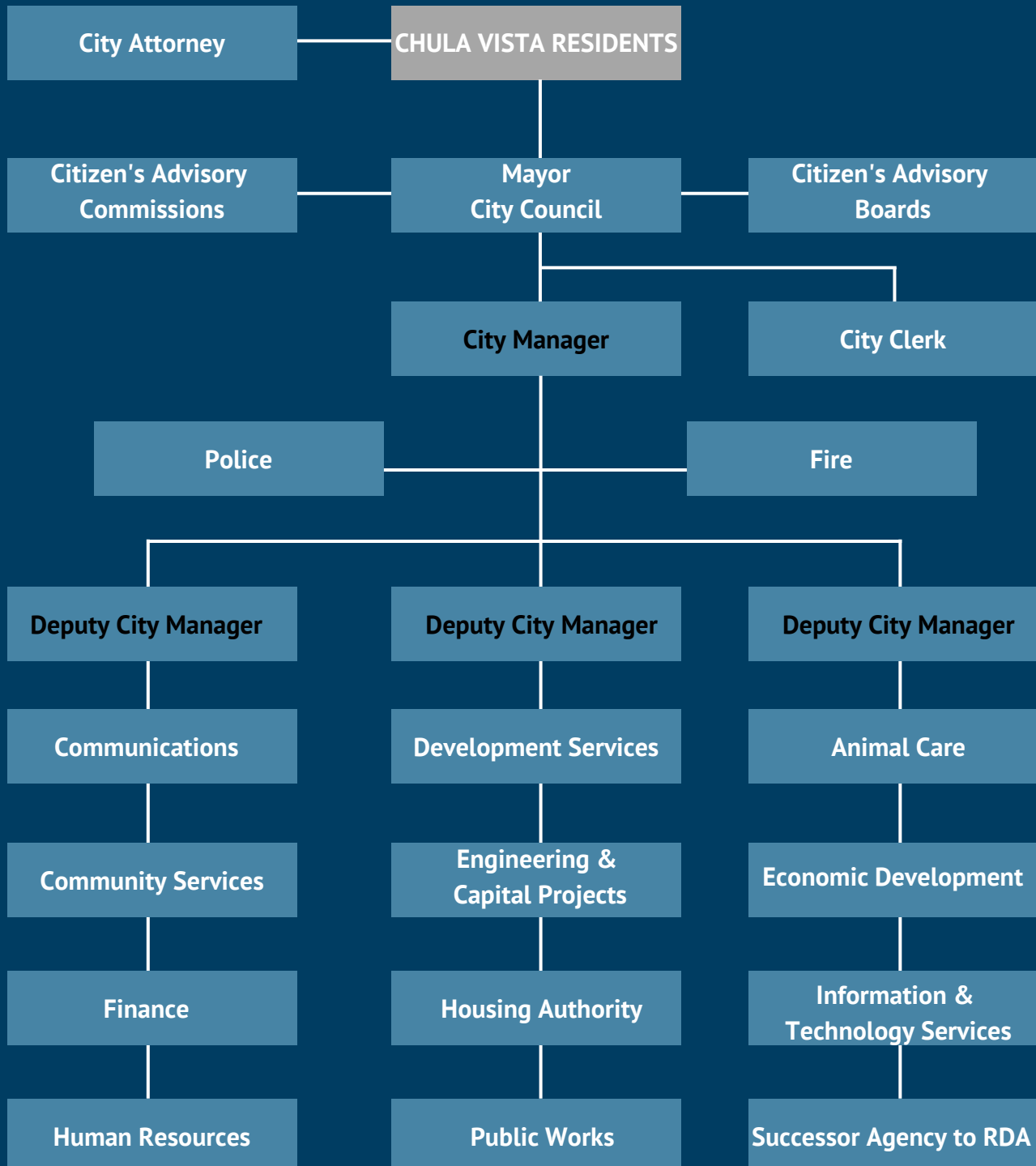
Chief of Police

Matthew Little

Director of Public Works



ORGANIZATIONAL CHART



Message from the City Manager

July 13, 2021

It is my pleasure to present the 2021 Annual Report for the City of Chula Vista.

This inaugural report is a new initiative from the City Manager's Office to highlight major accomplishments from the previous fiscal year and outline the City Manager's Annual Work Plan with structured goals to guide the organization's work and allocate resources accordingly throughout the coming fiscal year.

As we are all aware, Fiscal Year 2021 presented challenges unlike any other year in most of our lifetimes. Our community and City government were forced to grapple with the twin disasters of a worldwide pandemic and associated economic downturn, while maintaining a high level of municipal services. I am tremendously proud of the many ways in which our 1,186.25 full-time equivalent employees rose to the challenge to deliver services while adapting and innovating, true to our Chula Vista ethos. I would like to thank and acknowledge my outstanding Executive Team. This report is a culmination of countless departmental accomplishments made possible through their commitment, collaboration and leadership. We all have worked tirelessly to respond to the impacts of the pandemic and to usher in a new era of health and economic recovery for our community.

Even though it felt as such, COVID-19 was not the only noteworthy event of Fiscal Year 2021. As you'll see in reviewing this report, your City government was busy throughout the year continuing our mission of delivering exemplary municipal services responsive to the entire community.

Also within this report, the City Manager's Annual Work Plan establishes strategic focus areas for staff that supports the City Manager's and City Council's goals for the coming fiscal year. The Plan focuses on the implementation of projects and programs for big-picture, large-scale priorities to direct our path forward with clarity. The work program is not intended to be an all-encompassing reflection of each Department's tasks for the year, rather it is a high-level document that details the City Manager's strategic focus areas, goals and supporting actions.

My strategic focus areas for Fiscal Year 2022 are:

- **Public Safety, emphasis on Community Engagement**
- **Key Policy Priorities**
- **Infrastructure Improvements**
- **Economic Development**
- **Community Vitality & Quality of Life**
- **Employee Development & Operational Readiness**

As you can see from this document, we have so many accomplishments to be proud of as a City and there is no shortage of exciting milestones to reach in the year ahead. I look forward to the privilege of serving this Council and my incredible Chula Vista community as City Manager for a second year.

Respectfully,



COVID-19 Response

By the Numbers

\$16 MILLION

IN RENTAL ASSISTANCE FUNDS

State and federal funds made available to renters experiencing hardship

\$1.3 MILLION

IN SMALL BUSINESS GRANTS

279 small businesses received small business grants up-to \$6,000 each.

80,000+

E-CONTACTS TO BUSINESSES

Small businesses received emails with current resources and funding opportunities and custom assistance. Custom 1:1 assistance provided to over 900 businesses.

55,000

COVID-19 TESTS ADMINISTERED

Fire Department administered tests at South Chula Vista Library and Recreation staff facilitated 45,000 registrations.

39,000

COMMUNITY CONTACTS BY PARK RANGERS

Park rangers educated park goers on COVID-19 safety guidelines

29,000

BUILDING INSPECTIONS CONTINUED

Development Services staff completed 4,000 plan reviews and permitted 1,800 new residential units

13,000+

COMMUNITY MEMBERS SERVED IN 2-1-1 CALLS

Library staff pivoted duties and answered hundreds of 2-1-1 calls per day

12,800+

COVID-19 VACCINES ADMINISTERED

Fire Department administered vaccines in accordance with the vaccine phase/tier system

3,396

NUMBER OF HOURS OF COVID STAFF TRAINING

City staff completed specific trainings in Vector Solutions

2,000

WIFI HOTSPOTS PURCHASED

Hotspots distributed to the Chula Vista Elementary School District with 12 months of unlimited internet access to support distance learning

1,800+

BOXES OF FOOD DELIVERED

Recreation staff delivered boxes of emergency food to homebound and disabled residents

191

VIRTUAL MEETINGS HELD

To maintain civic engagement, City Council and Commission meetings continued virtually as did community workshops

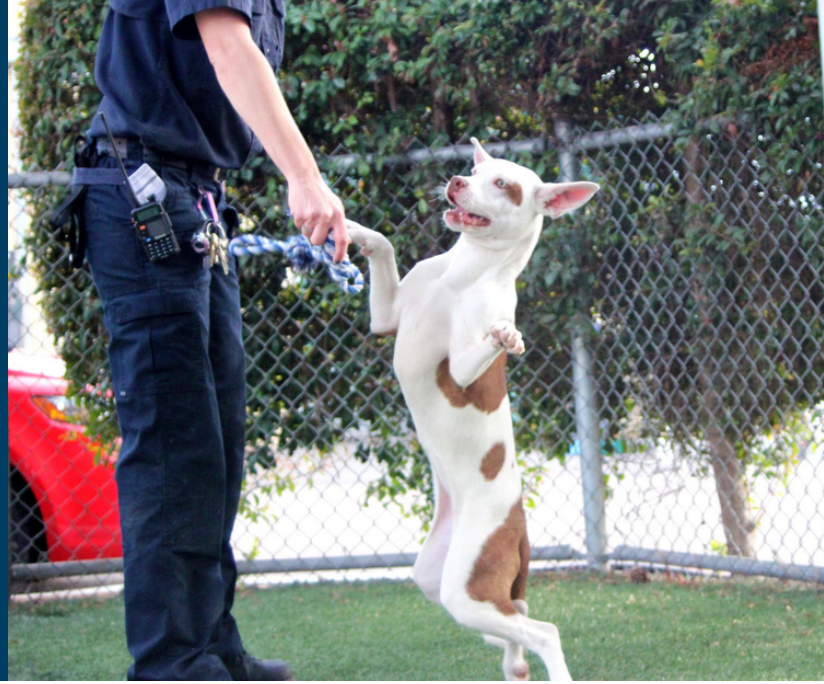


Departmental Overviews & Accomplishments

FISCAL YEAR 2021

Animal Care

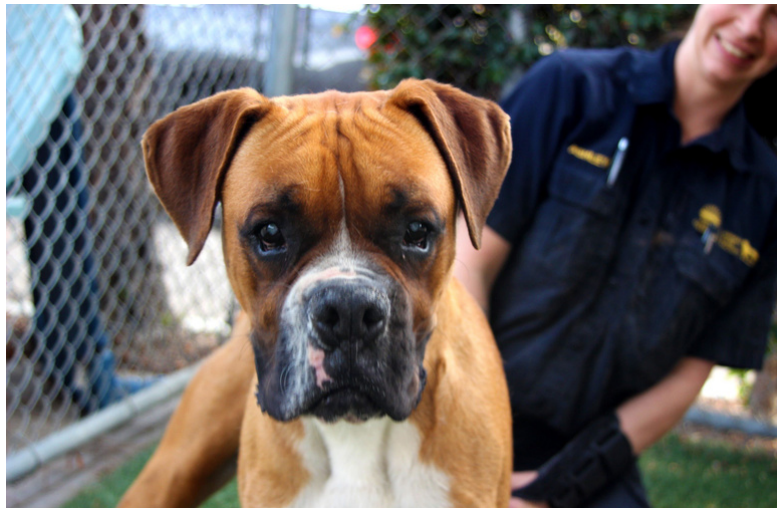
The Chula Vista Animal Care Facility (CVACF) takes in thousands of homeless animals each year from Chula Vista, National City and Lemon Grove. Animals housed at the shelter receive personalized care and comprehensive medical treatment to keep them safe and healthy.



FY21 accomplishments

Throughout the pandemic and FY21, the Chula Vista Animal Care Facility continued to help the people and animals of our community.

- Over 3,000 animals of many species were taken in over the last 11-month-period.
- A pet pantry was created that initially delivered pet supplies to residents in need. The program still operates on a pick-up basis.
- Low cost spay/neuter services were provided to approximately 600 animals. This number is even after initiating a temporary halt in spay/neuter clinics from March-June based on CDC, State of California and AVMA recommendations.
- Launched inaugural ACF calendar/fundraiser featuring staff's adorable furry friends for every month of 2021.



City Attorney's Office

The Office provides legal counsel to the City Council, City Boards and Commissions, City Manager, City Clerk and City Departments to support them in developing and implementing City policy, and delivering City services in a lawful and efficient manner



FY21 accomplishments

The City of Chula Vista City Attorney's Office provides legal counsel and representation to the City's elected and appointed policy-makers. It serves the public interest by providing these clients with the high quality legal advice and representation that they need to best achieve their policies and goals. The Office's responsibilities revolve around seven specialized areas of practice in which attorneys provide legal counsel as well as representation in litigation at all levels of state and federal courts and administrative agencies. Areas of practice include:

- Contracts
- Land Use
- Redevelopment & Real Estate
- Employment/Labor
- General Municipal Law
- Litigation & Risk Management
- Code Enforcement



259 LARQs

RESPONDED TO BY STAFF

The City Attorney's Office responded to 259 Legal Assistance Requests from all City departments covering all seven areas of practice listed above.

City Clerk's Office

The City Clerk is the local official who administers democratic processes such as elections, access to city records, and all legislative actions, while ensuring public transparency.



FY21 accomplishments

The City Clerk is the compliance officer for federal, state, and local statutes, such as the Political Reform Act, the Brown Act and the Public Records Act. The Office of the City Clerk is responsible for the citywide records management program, which includes maintaining and protecting all vital, permanent, and historic records of the City. The City Clerk's Office manages public inquiries and relationships. In FY21, the City Clerk's Office, with support from the Information Technology Department, led efforts to maintain civic engagement and public participation by hosting 191 virtual teleconferencing meetings, community workshops, and implemented a public electronic commenting portal.

- The City Clerk's office processed 974 requests for public records. 100% were responded to within 10 days and approximately 80% were fulfilled in that timeframe.
- Successfully collected 428 disclosure filings such as Statement of Economic Interest forms and political campaign financial filings; 100% were made available online for public review.
- Successfully launched, trained City staff and implemented a new agenda management software, eSCRIBE, which now provides a Spanish-language agenda for Council meetings, standard agenda formats for all 23 boards/commissions and streaming Spanish language video.

2,322

**PUBLIC COMMENTS
MADE ON ELECTRONIC
COMMENTING PORTAL**

191

**VIRTUAL CITY COUNCIL,
BOARD & COMMISSION
MEETINGS AND
COMMUNITY
WORKSHOPS**



Communications

The Office of Communications implements a proactive, informative, creative and innovative marketing and communications program.



THIS IS CHULA.



FY21 accomplishments

When person-to-person outreach became limited due to the pandemic, Communications realized the critical role social media and other forms of virtual communications would play in engaging with the community. Increasing virtual communications with residents was a key focus area for FY21.

- Communications nearly doubled the number of annual social media posts from the previous year, reaching close to 3,000 posts/stories
- Content was translated into Spanish on Facebook, Twitter and Instagram
- Virtual engagement increased more than 200 percent and staff responded to more than 1,100 eComments.
- Staff partnered with Spanish language media markets in the region to implement an advertising and outreach campaign. The Mayor, City Manager and staff were interviewed in Spanish on popular radio and TV news stations to promote the latest information for residents on testing, public health guidelines and more.
- Released the *Community Connections* newsletter monthly featuring a new message from the City Manager.
- Released a monthly internal memo to City staff providing updates and news as the pandemic evolved.
- Launched an online merchandise store that sells City-branded products to promote community pride.



Community Services

The Chula Vista Community Services Department works to enhance the quality of life of residents and visitors by providing safe, well-maintained parks, Libraries Community Centers; preserving historic resources; sharing Chula Vista's cultural diversity; caring for people; strengthening the bonds of community; and creating opportunities for renewal, growth, education and enrichment.



FY21 accomplishments

Chula Vista Public Library

To adapt and innovate during the physical closures imposed by the pandemic, the Chula Vista Public Library shifted all its programming to virtual programming and recorded story times, crafts, and workshops for the community across several social media platforms. In the past year, the library has hosted over 191 virtual programs for all ages that have had over 51,055 views.

- The library was awarded the 2021 California State Library Virtual Youth Programing Grant that will provide the library with the technology and equipment to continue to provide quality virtual programming to our community.
- Passport services continued with the library passport agent processing 10,949 guests in the short amount of time the library was physically open for service this year.
- The Chula Vista Public Library continues to offer books through curbside pickup service serving over 1,800 guests and circulating over 5,500 materials.
- E-resources such as Flipster (magazines), Hoopla (books, magazines, audiobooks, tv shows, and movies), Tumblebooks (children's books), and Libby/Overdrive (books and audiobooks) were added to circulation to improve digital access.
- The Friendship Park Viewing Deck has been completed and opened to the public. This 5,000 square foot amenity boasts views of Friendship Park and provides the library the ability to host outdoor events that further connect the park and the library for the community.



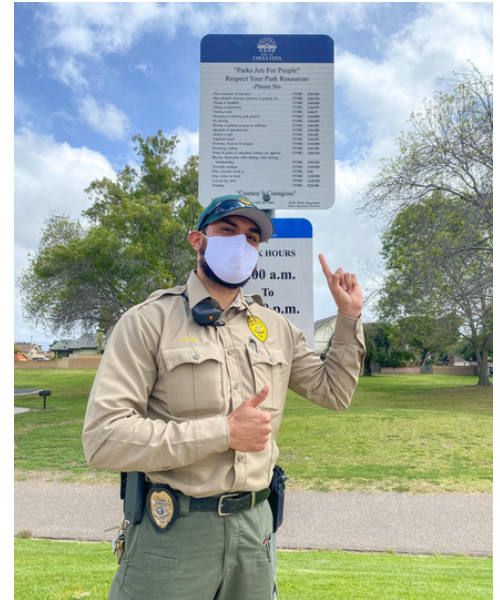
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FY21 accomplishments *Parks and Recreation*

- The Virtual Community Center was created to provide online recreation and library services and resources to the community.
- Park Rangers, through Operation Pride, have removed 372,850 pounds of trash from City Parks and facilities and have collected 1,449 shopping carts.
- In partnership with our Park Rangers, the Work for Hope program, which provides meaningful paid work opportunities for unsheltered individuals, has cleaned 60 gazebos and 20 picnic areas in 16 different parks. Out of the 25 participants in the program, 17 now have stable housing.
- The Parks Maintenance team installed over 125 hand sanitizer stations in parks to allow for safe access to playgrounds and park facilities.
- Parks and Recreation, with the assistance of community donations of \$15,000, created the first dedicated Pickleball courts in Chula Vista at MacKenzie Creek Park.
- Parks and Recreation partnered with local fitness business, sports groups, and churches and facilitated over 14,500 park reservations to allow businesses to operate outdoors during pandemic restrictions.
- After a playground was burned to the ground in an act of vandalism, Parks and Recreation delivered the nation's first inclusive net climber playground at Veterans Park.



Development Services

The Development Services Department (DSD) is comprised of six divisions that provide review, permit, inspection and code enforcement services for private and public development projects throughout the City of Chula Vista.



FY21 accomplishments

- Development Services staff have continued to perform plan check and inspection at a high level under the safe operating plan implemented due to the COVID pandemic. Over the last year, staff completed 4,046 plan reviews, issued 5,530 permits, and completed 28,947 inspections. This includes permitting more than 1,800 new residential units. Staff are also completing inspections within 2 days of receiving requests over 90% of the time.
- Code Enforcement investigated 336 COVID related cases.
- The Third phase of the Third Avenue Streetscape project was completed in February 2021.
- Opened the Greg Cox Bike Park, the first bike skills park within the Otay Valley Regional Park (OVRP).
- Chula Vista, along with its OVRP partners, have begun the planning and initial environmental analysis needed to formally extend the OVRP multi-use trail system. Currently, the OVRP trails connect the Bayshore Bikeway along I-5 to I-805. The next segment will connect I-805 to Heritage Road.
- Opened three new parks in Millenia: Orion Park, Strata Park and Millenia Park.
- Extension of the CFD 17-I development impact fee deferral program to induce investment in Western Chula Vista.
- Provided technical support to SANDAG and Caltrans for the completion of the 2021 California-Baja California Border Master Plan.



The Chula Vista Bayfront saw the opening/completion of its first two projects: the Sweetwater Bike and Pedestrian Path and the Sun Communities RV Park (above).



Transportation Study Guidelines (TSG) were created and approved in compliance with SB 743. The TSG was awarded Technical Document of the Year by the Institute of Transportation Engineers San Diego Section.



Progress continues on the Chula Vista Bayfront Project and its signature anchor project, the Gaylord of the Pacific Resort and Convention Center. \$265 m in taxable and tax-exempt bonds for the convention center were approved to be issued this year. The project is now in validation with financing anticipated to be secured Winter 2021 and groundbreaking anticipated to follow in early 2022.

Economic Development

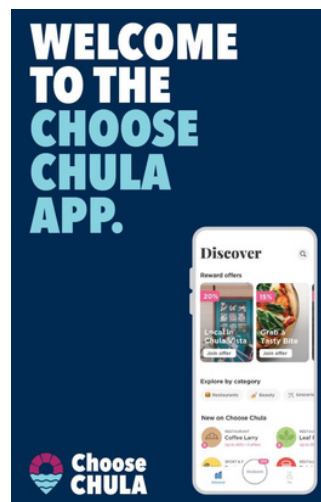
Economic Development focuses on facilitating the achievement of economic prosperity for Chula Vista through the expansion, attraction, and retention of office, industrial, hospitality and retail-based businesses. Two key aspects of the Department's work include providing critical small business concierge services and leveraging smart city technology.



FY21 accomplishments

Economic Development staff have provided critical business support in the form of financial assistance, technical assistance, marketing and promotion, the creation of business friendly city policies and continuing economic development projects during the COVID-19 economic crisis and into our community's recovery.

- Created and implemented the COVID-19 Economic Recovery Plan, a comprehensive cross-departmental plan consisting of 25 action items to assist businesses and work towards economic recovery. The Plan was the first of its kind in San Diego County.
- Partnered with South County EDC to provide technical assistance and resources to Chula Vista businesses to access federal, state or other programs such as the Paycheck Protection Program and the California Competes Tax Credit.
- Partnered with San Diego Workforce Partnership to launch a TechHire Program for Chula Vista residents which allowed 34 individual participants to receive case management services for employment assistance ranging from internships to full-time employment in the tech industry.
- Launched the **We Built THIS** small business marketing support campaign with over a million impressions on social media encouraging people to shop, dine and stay local to support Chula Vista businesses. The campaign was awarded the Communicator Award of Excellence for an Integrated Campaign in Economic Development and Honorable Mention in Hermes Creative Awards for Pandemic Response.
- Partnered with the cities of Encinitas, La Mesa, Imperial Beach and San Diego for the launch of the San Diego Community Power (SDCP) on March 1, 2021 and committed all municipal accounts to the 100% renewable energy option which is a significant step toward a future goal of 100% renewable electricity for the region.



On June 15, 2021 the Choose Chula app was launched to provide business support and promote an inclusive economic recovery. Chula Vista is third in the Country to launch this smart city tech.



Through the Chula Vista CARES Small Business Grant Program, the City awarded \$1.3 million in grant funding to 279 businesses.

80,000+
E-CONTACTS TO
BUSINESSES

Custom 1:1 assistance provided to over 900 businesses.

Engineering & Capital Projects

The Engineering & Capital Projects Department provides engineering services, technical expertise and oversight for the development and operations of the City's public infrastructure and facilities. The Department is responsible for the development of the long-range Capital Improvement Plan, the delivery of the diverse projects identified in the CIP as well as a variety of other engineering related functions.



FY21 accomplishments

- Three Pavement Maintenance and Rehabilitation projects were completed that improved 157 roadway segments amounting to over 22 miles of roadways reconditioned. Total cost: \$20 million.
- Developed and adopted a new Active Transportation Master Plan to assist in developing Bicycle and Pedestrian focused improvements.
- Implemented a temporary “parklet” permitting process to facilitate businesses along Third Avenue to continue to operate within the restrictive pandemic related distancing and occupancy regulations.
- Provided construction administration and inspection of the E Street extension and public improvements for the new Chula Vista RV Park.
- Installed Adaptive Traffic Signals along H Street between Hidden Vista Drive & Tierra Del Rey and Telegraph Canyon Road between Canyon Plaza Driveway & Buena Vista Way. Project cost: \$1.7M.
- Despite the pandemic and while working remotely, Engineering advertised and completed 100% design for 23 Capital Improvement Projects totaling \$17 million. These projects consisted of Pavement, Wastewater, Traffic Signals, Drainage, Sidewalks, and School Safety crossings.
- Completed replacements for Fire Stations 5 and 9; secured properties, completed design and construction. Construction started March 2020 and ended April 2021. Project cost: \$20 million in Measure P.
- Completed emergency repair of sinkhole on Energy Way (including 150 ft X 7 ft diameter of tunneling under street). Project cost: \$2 million.
- Completed sidewalk repairs for over 3,700 locations east of 805.
- Completed demolition of 707 F Street. All building and utilities removed; thereby allowing the City to lease the property.
- Completed Third Avenue Phase III Improvements from F Street to E Street. Project cost: \$5 million.



Finance

The Chula Vista Finance Department is dedicated to supporting the long-term financial stability of the City and enhancing public and organizational trust through integrity of financial reporting and sound financial practices. The Finance Department is responsible for the overall financial management of the City.



FY21 accomplishments

The Finance Department administers the City's financial affairs, supervises the disbursements of all monies, manages all fiscal systems, collects and records all revenues, assists in the preparation of the citywide budget, manages all investments and borrowing, and provides centralized procurement services to all City departments. Key accomplishments for FY21 are highlighted below.

- Issued \$350 million in Pension Obligation Bonds with projected savings of \$175 million over the life of the bonds.
- Assisted the Fire Department with Ambulance Transport Program Transition.
- Sold \$11.3 m in Community Facility District (CFD) bonds to finance the acquisition of public facilities.
- Improved online services through the addition of an online business license application with paperless business license option.
- Awarded Government Finance Officers Association (GFOA) budget and Comprehensive Annual Financial Report (CAFR) awards for most recent fiscal year.
- Properly accounted for the CARES funding received from the State and County totaling \$8.2 million to cover eligible activity related to the pandemic. Supported efforts citywide to allocate a portion of the CARES funding to help the community for various programs including small business assistance, food distribution, domestic violence, childcare services, homeless prevention and rental assistance. Effectively adhered to all reporting requirements established by the State and County for CARES funding.
- Presented a balanced budget for FY22 which was adopted by the City Council on May 25, 2021. The combined budget for all City funds totals \$472.9 million. This amount includes a General Fund operating budget of \$218.1 million and a Capital Improvement Program (CIP) budget of \$49.2 million. The General Fund is balanced without the use of operating reserves.

Fire

The Chula Vista Fire Department (CVFD) provides all fire, emergency medical and emergency management services. This encompasses 9-11 services including the new Ambulance Transport System, fire inspection, permits and community education.



FY21 accomplishments

- In response to the COVID-19 pandemic, the Chula Vista Fire Department conducted more than 55,000 COVID-19 tests at the South Chula Vista Library and administered more than 12,800 COVID-19 vaccines through the mobile POD, focused on senior facilities, homebound residents, and essential work forces in accordance with the vaccine phase/tier system.
- The Chula Vista Fire Department opened the City's tenth fire station in Millennia improving response times in eastern Chula Vista.
- Fire Stations 5 and 9 were replaced through Measure P and are now open, optimizing station locations to improve response times.
- The Chula Vista Fire Department launched the Ambulance Transport System with 10 ambulances serving Chula Vista, Bonita, and Imperial Beach reducing rates by \$1,000 and improving response times.
- The Chula Vista Fire Department is now celebrating 100 years of service to the community. The department became organized on May 2, 1921 with 17 personnel and has grown to 231 today.
- Reached 4/0 staffing city-wide.

23,837
**CALLS FOR FIRE
SERVICE IN FY21**



Human Resources

The Human Resources Department is committed to providing superior services to employees, departments and the public to ensure an informed, quality work force and community, while treating everyone with fairness, dignity and respect. The Human Resources Department (HR) develops and manages five major divisions including Administration, Operations, Risk Management, Benefits, and Training and Development.



FY21 accomplishments

Throughout the pandemic, Human Resources was at the forefront of the City's COVID-19 operational response.

- Produced 8 New Citywide Protocols and/or Policies on topics pertaining to the pandemic (i.e. Travel, Testing & Return to Workplace, Emergency Leave, FMLA Expansion, Telecommuting, etc.).
- Trained 1,127 city employees/staff on above mentioned protocols/policies.
- Administered online written tests to 900 applicants and interviewed 1,692 candidates via live virtual interviews for employment selection processes.
- Developed procedures for in-person testing following COVID-19 guidelines and continued to test 1,481 candidates in-person where online testing was not feasible (i.e. Emergency Medical Technician, Paramedic, Police Recruit, Police Services Officer).
- Conducted virtual New Hire Orientation for 192 employees.
- Rehired 41 hourly employees who were laid off in March/April 2020.
- Hosted first ever virtual Employee Benefits Fair attended by 286 participants and implemented 2021 Benefits Open Enrollment for 1,200 employees.
- Produced 11 Formal ICS Safety Messages.
- Provided over 145 ergonomic chairs to our teleworkforce.
- Trained 1,151 city employees/staff on Handwashing to Prevent Illnesses and 1,062 on Sanitizing and Disinfecting the Workplace.
- Led the virtual transition of 11 Mid-Managers' meetings and facilitated Unconscious Bias Training for 112 employees.

67,642.3

**HOURS OF TRAINING
FACILITATED**

3,396

**HOURS OF COVID SPECIFIC
TRAINING FACILITATED**

152

**RECRUITMENTS
CONDUCTED**

402

HIRES DURING COVID
includes full time and hourly

Information & Technology Services

Information and Technology Services (ITS) provides citywide technology services, solutions and support to all departments within the City. ITS also develops, implements, operates, and maintains computer systems in order to improve the operational efficiency and effectiveness of all departments.



FY21 accomplishments

- The Telecommunications Master Plan was adopted by the City Council on October 6, 2020. The City will reference this master plan when planning telecommunications and network build-out through the city. This includes project prioritization and development of critical policy for the City around data concerns.
- Successfully implemented WEBEX solution for virtual City Council Meetings, including all Boards and Commission meetings. Since implementation in March 2020, there have been over 1,240 WEBEX meetings, resulting in over 1,000 hours of time on WEBEX meetings.
- Successfully rapidly deployed over 200 laptops for remote workers, including monitors, keyboards and other computer peripherals.
- Successfully supported well over 500 remote workers with home computing equipment.

1,000+

**HOURS
FACILITATING
WEBEX MEETINGS**

200

**LAPTOPS
DEPLOYED FOR
REMOTE WORKERS**

500

**REMOTE
WORKERS
SUPPORTED**

Police

The Chula Vista Police Department's (CVPD) primary focus is community policing which focuses on crime and social disorder through the delivery of police services that includes aspects of traditional law enforcement, as well as prevention, problem solving, community engagement, and partnerships. In addition to community policing, the Police Department focuses on traffic safety, criminal investigations, juvenile services, regional task forces, community partnerships, and many other services to support these operations.



FY21 accomplishments

Throughout the past year CVPD cemented its reputation and a model agency and as regional and national leaders for professional law enforcement:

- *Live911*: First agency in the country to live-stream 911 emergency calls directly to officers in the field in real time. (Officers can hear the caller's actual words see the callers location, directly providing the sense of urgency, small details that may not be otherwise provided, and immediate updates on the situation and location.) This technology provides a "head start" to officers monitoring incoming 911 calls by eliminating dispatching delays thus reducing response times.
- *Drone as First Responder (DFR)*: First agency to use drone technology citywide to respond to emergency calls as first responders. In the past year DFR doubled the number of launch locations, providing rapid response to emergencies that span nearly all of Chula Vista's 52-square miles.
- *Pandemic Response*: Since the early months of the pandemic, coordinated in partnership with many other city departments and regional organizations on proactive outreach and education. This included leading a series of "walkabouts," where teams of city employees canvassed dense population areas educating thousands of people and distributing thousands of protective masks. Officers continue to investigate pandemic safety concerns to this day and, to date, have responded to over 700 COVID-related community complaints.
- *Measure A and Hiring*: Measure A, the half-cent sales tax for public safety, has allowed the City to fund 53 Police Department positions including one Lieutenant, six Sergeants, six Agents, 25 Peace Officers, and 16 civilian positions. Currently, there are 12 officers hired. (It can take up to 18 months to hire new officers due to the academy and training required.)

Through the many challenges of a global pandemic, civil unrest, and some of the most complex social challenges we have seen in decades, patrol officers go into the field every day risking their own health to meet the ever growing needs of the community.

Public Works

The Public Works Department manages the City’s infrastructure including open space through high quality operations, maintenance, repair and rehabilitation in order to optimize mobility, public and environmental health, and safety.



FY21 accomplishments

During the coronavirus pandemic, the Public Works Street Maintenance Division carried out its mission in harmony with community and government partners by providing essential support, including the necessary placement of temporary k-railings and directional signs to the South Bay Super Station COVID-19 vaccination site and the Civic Center Library COVID-19 testing location. The Street Maintenance Division also performed roadside cleaning and trash removal to support the Park Ranger and Homeless Outreach programs, collecting approximately 78,400 pounds of trash and/or debris.

From May 1, 2020 through March 31, 2021, Public Works achieved a record-setting milestone by completing over 6,200 potholes patched, 2,800 graffiti vandalism removed, 755 traffic signs repaired and maintained, 207,380 pounds of weeds on public right of way trimmed and removed, 397,204 pounds of trash or debris on public right of way collected and removed.

Completed Measure P Projects:

- Living Coast Discovery Center Roofs – September 2020
- Fire Station Roll Up Doors – September 2020
- Boys/Girls Club Roof – October 2020
- Norman Park Senior Center Batten Roof – December 2020
- Women’s Club Window Replacement - January 2021

2,507,891

LINEAR FEET OF SEWER
MAIN CLEANED

696,323

SQUARE FEET OF STORM
CHANNELS WERE CLEARED

592,335,990

LINEAR FEET OF SEWER
MAIN INSPECTED

\$2.3 M

IN VEHICLES/EQUIPMENT
REPLACED FROM MEASURE P

207,380

POUNDS OF
WEEDS REMOVED

6,924

TREES PRUNED
RECERTIFIED TREE CITY USA

6,200+

POTHOLES PATCHED

City Boards, Commissions & Committees

The leadership and direction provided by the Chula Vista City Council could not be accomplished without the support and hard work of the dedicated community members who volunteer their time and effort as appointed members of the City's 25 boards, commissions and committees. The City thanks the following community members for their time and effort, especially throughout the pandemic.

Board of Appeals and Advisors

Jose Doria
Jim Combs (Chair)
Anthony Sclafani (Vice Chair)
David Iuli
Bryan Ehm

Board of Ethics

Mario Salzmann
Karla Chinn
Edgar Guerrero (Chair)
Stephanie Teel (Vice Chair)
Isidro Barragan
Carmen Torres

Board of Library Trustees

Jasmine Rubel (Vice Chair)
Roselle Ellison (Chair)
Mayra Swanson
Christian Moreno
Michael Bruder

Charter Review Commission

Todd Glanz
Jan Buddingh (Vice Chair)
Edgar Hopida
Rachel McDonald-Hernandez
Larry Disharoon
James Scofield (Chair)
Michael Inzunza

Measure P Citizen's Oversight Committee

Greg Martinez (Vice Chair)
Christopher Redo
Saad Ilyas
Christopher Sheridan
Mona Freels
Silvestre Vigilante
Silvia Saldivar
David Garcias (Chair)

Measure P Citizen's Oversight Committee (contd.)

Todd Voorhees
Michael Lengyel
Nicole Enriquez
Oscar Romo
Robert Ziomek
Donald Hunter
Leon Firsht

Measure A Citizens' Oversight Committee

David Stucky (Chair)
Pedro Anaya (Vice Chair)
Paul Becotte
John Volland
Robert Cromer
Dustin Bruzee
Darrell Roberts
Nicole Hobson
Andrew Strong
Manolo Guillen
Gary Ficacci
Frank Rivera

Civil Service Commission

Jennifer Carbuccia
William Gersten (Chair)
Cory Fish (Vice Chair)
Sara Salas
Angelica Sepulveda

Commission on Aging

Monica Allan
Paul Crawford
Mary Johnson
Pat Mallen
Madeleine Corbeil (Vice Chair)
Emily Tran (Chair)
Joycelyn Persichilli

Cultural Arts Commission

DeVonte Roberts
Sophia Gray (Chair)
Jennifer Rodriguez
Taylor Ward
Lorise Maynard
Jeff Redondo
Tanya Rodriguez
Lee Kohse
Kate Bishop

Growth Management Oversight Commission

Raymundo Alatorre
Rodney Caudillo (Vice Chair)
Jerome Torres
Duaine Hooker (Chair)
Gloria Juarez
T. Michael Lengyel
Andrew Strong

Healthy Chula Vista Advisory Commission

Mora De Murguia
Allen Rodriguez
Lucia Martinez
Ana Melgoza
Elizabeth Murphy
Barbara Orozco-Valdivia
Lorena Quiroz
Freda Hernandez-Nader

Historic Preservation Commission

Devon Boyd
Mario Orso
Kristen Dennis
Steven Goldkrantz
Genie Irish

City Boards, Commissions & Committees

The leadership and direction provided by the Chula Vista City Council could not be accomplished without the support and hard work of the dedicated community members who volunteer their time and effort as appointed members of the City's 25 boards, commissions and committees. The City thanks the following community members for their time and effort especially throughout the pandemic.

Housing Advisory Commission

Marivic Lisama (Vice Chair)
Sergio Quero (Chair)
Anna Cabral
James Merino
Jennifer Bustamante
Maria Carolina Hoyos
Norman Paddock

Human Relations Commission

Petrina Branch (Vice Chair)
William Felix
Robert Godinez
Susan Lake
Paola Martinez-Montes (Chair)
Ricardo Medina
Ricardo Gutierrez
Nadia Kean-Ayub
Peggy Ratner
Harriet Baber

International Friendship Commission

Nimpa Akana
Judy Gallardo (Chair)
Miguel Duran
Ken Muraoka (Vice Chair)
Michael McCabe
Curtis Moore
Bernardo Andrade
Alejandro Munoz Andrade
Francisco Fimbres

Mobilehome Rent Review Commission

Amy Epsten
Paula Whitsell
Theresa Acerro
Kenneth Smith
Abel Cordero (Chair)
Brenda Aguirre (Vice Chair)

Parks and Recreation Commission

Nicole Enriquez
Ashleigh Padilla
Maria Garcia-Lopez
G. Michael German
John Zarem (Vice Chair)
Rennsie Gregorio
Brianna Conser

Planning Commission

Michael De La Rosa
Jerome Torres
Max Zaker (Vice Chair)
Gabe Gutierrez (Chair)
Krista Burroughs
Javier Nava
Jon Milburn

2020 Redistricting Commission

Stelle Andrade
Elidia Dostal (Vice Chair)
Gloria Hurtado (Chair)
Robert Moreno
John Cressler
Caneisha Fortner
Michael Juan

Safety Commission

Tuere Faaola (Vice Chair)
Ronald Hidingier
Jorge Marroquin (Chair)
Jerry Munoz
Juan Cervantes
Pedro Orso-Delgado
Jay Francisco

Sustainability Commission

Tina Matthias (Chair)
John Richeson
Angelica Rodriguez
Edward Legaspi (Vice Chair)
Adriana Guevara Gluyas
Christos Korgan
JoEllen Baugh

Veterans Advisory Commission

Patricia Larkin (Vice Chair)
Mark Bartlett
Jose Torres
Bill Sears (Chair)
Jennifer Mueller
Maria Balolong
Elizabeth Moyer

Youth Action Council

Arturo Osorio Jr.
Meghan Palitz
Milana Rodriguez
Andrea Roji
Rodrigo Tapia Guevara
Hector Vidrio
Alejandro Villalvazo
Eliya Yoo
Steven Hahn
Antonio Baeza
Patricia Bessie
Rebeca Castillo
Annika Daglish
Christopher Garcia
Celina Miranda
Pranav Nambiar

Police Department Community Advisory Committee

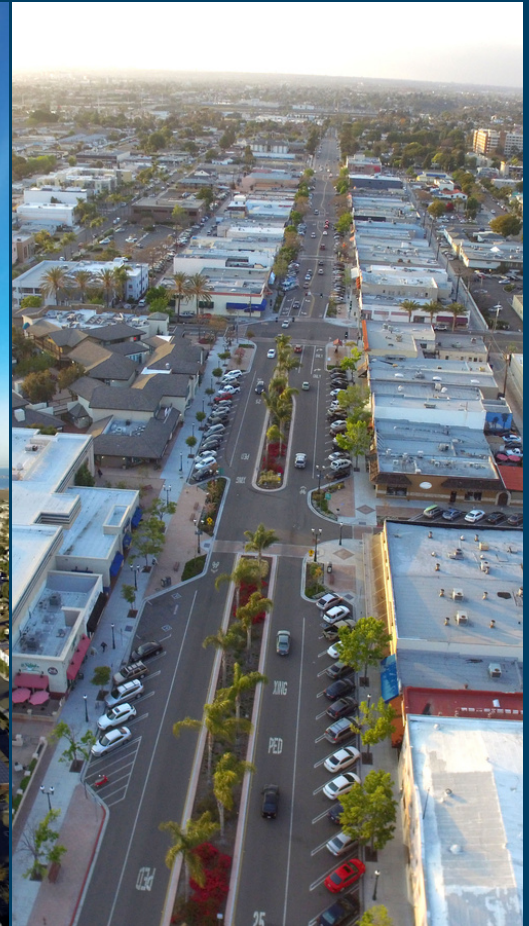
Norma Cazares (Co-Chair)
Ray Aragon
Martin Barros
Gustavo Bidart
Patty Chavez
Takisha Corbett
Jose de la Garza
Henrietta Harb
Marla Kingkade
Peter Mabrey
Anthony Millican
Gerry Sablan
Shante Lampki



City Manager's Annual Report FY 2021

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Produced by Miranda Evans, City Manager's Office



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